



# How to apply for an Individual Grant



## Need support? Longleigh grants could help

If you're a Stonewater customer and facing a difficult time, Longleigh Foundation may be able to help with a grant.

We offer different types of support depending on your situation.

### What we can help with

- **Immediate Resettlement Grants:** If you've arrived at a Refuge or Youth Support accommodation, we can help with essential items like clothing and food.
- **Critical Incident Grants:** To help you after a flood, fire, or another serious incident in your home.
- **Essential Household Items and Services Grants:** For unexpected financial pressure when you're struggling to make ends meet.
- **Heating & Eating Grants:** To help you with food and utilities costs.
- **Flooring Grants:** If you or a child in your home has a medical or social care need and need safe flooring.
- **Education, Training & Employment Grants:** To help with things like travel costs or equipment to attend work, college or training.



## Grants we offer

Grant type	Maximum amount	Frequency	Examples of support	How the grant is awarded
Immediate Resettlement	£500	Once per household	Emergency food and essential clothing for those arriving at Refuges and Youth Support accommodations.	Vouchers, and cash first approaches apply.
Essential Household Items and Services	£1000	Once a year per household	Kitchen appliances, furniture, relocation costs.	You can choose items from our approved suppliers for white goods and furniture.
Heating & Eating	£350	Up to twice a year per household	Food and utility payments.	Vouchers, direct payments to utility providers, and cash first approaches apply.



## Grants we offer continued

Grant type	Maximum amount	Frequency	Examples of support	How the grant is awarded
Flooring	£2500	Once per household	Flooring for safety or where Social Services cannot help.	You can choose flooring from our approved flooring supplier.
Critical Incident	£1000	Once per household	Replacement of essential household items or clothing that have been lost, damaged or stolen and support with large home clearances.	You can choose items from our approved suppliers for white goods and furniture, direct payments to cleaning/clearance companies.
Education, Training & Employment	£1000	Once per customer	Work clothing, travel, course fees, self-employment setup.	Direct payments to education providers, vouchers, bank transfers for transport costs.

## Who can apply and evidence needed

All Stonewater customers can apply for our Education, Training & Employment (ETE) Grant.

For all other Individual Grants, you or someone in your household will need to be in **one** of the following situations:

- **Living with a disability or diagnosed health condition:** You might be asked for a medical letter or photo of a prescription
- **Receiving treatment for a mental health condition or substance addiction:** A letter from your therapist or a photo of prescribed medication.
- **Moving from homelessness into your own home or into a support scheme:** A letter from your local council.
- **Fleeing domestic abuse:** A letter from a support agency.
- **Victim of a reported crime:** A police report or a letter from victim support.
- **Social services are involved with your family:** A letter from your social worker.
- **Your child receives free school meals:** Confirmation from your school.
- **You are facing financial hardship and your benefits do not cover housing costs:** Bank statements, wage slips or benefit notifications.

These are just examples of the types of evidence we may ask for. We'll talk with you about what's easiest and most appropriate for your situation.



## What we can't provide grants for

- Rent
- Ongoing support with income
- Non essential items (e.g. holidays, subscriptions)
- Property adaptations (including painting and decorating)
- Gardening equipment and garden clearances
- Items you've already bought

## How to apply

To find out if you're eligible for an Individual Grant, please contact Stonewater Customer Services:

 [customers@stonewater.org](mailto:customers@stonewater.org)

 01202 319 119

They'll talk through your needs and if it's suitable, help you to apply.